

PRIVACY POLICY

This policy discusses in detail how the information that we collect from the Users is used by Drinkmates and how we intend to protect this information.

We strive to create an environment of transparency and honesty between you and Drinkmates. This privacy policy outlines what information we collect, how and why we collect it, how we use the information and with whom we share the information, how can the information be accessed and updated, the choices that you can make regarding collection, storage and sharing of information by us and the protective measures that we have in place to secure the information that you provide us.

It is advisable to read this policy with utmost attention along with our End User License Agreement. By using the App, you agree that we may collect and use your information in accordance with this policy. If you do not want Drinkmates to collect, store, process, use or share your information in the ways described in this privacy policy, we suggest that stop using the App immediately.

What types of information do we collect?

In order to operate the App, it is imperative that we collect information from you. From the moment you start using the App, you will be asked to provide information about yourself starting from basic personal information to choices like language preferences, access to mobile camera, location settings and much more. This information will enable us to improve your experience while using Drinkmates.

All the information that you provide to us, you agree that we may process such information for the operation and enhancement of the App.

We collect the following information from you:

1. **Personal Information:** This includes information required to create an account on our App like your name, gender, date of birth, location, e-mail address, the city that you live in, etc.
2. **Your Login Credentials:** We save the information that you use every time you log into the App, that is, your username and password. This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser

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- type, browser version, system activity, and the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.
3. Any additional information that you may provide us.
 4. We shall ask for your phone number and it will be used by us for the purpose of verification.
 5. We can access your chats with other users as well as the content you create, publish and share on the App. You give us the permission to access information that you share about any third party and you hereby confirm that you have the third party's consent in sharing such information.
 6. Your payment information shall be retained by us if you purchase any of our premium services.
 7. If you choose to participate in any of the promotional schemes, events or contests, the information that you use to register or enter can be used by us.
 8. Records of your interaction with our Customer Care Executives will be stored, we will receive your email address, and we may track your IP address as well as the information you send to us to help resolve your query. We may also keep a record of any complaints we receive by or against you to ensure transparency.

We can collect information indirectly from the following sources:

1. **Other Users:** You allow us to process information that other users provide about you.
2. **Other sources or Affiliates:** We may receive information about you from other websites, our affiliate partners and public databases.
3. **Device Information:** This may include operating system, mobile network information, unique device identifiers, etc.
4. **Location:** If you enable the location service of your mobile, we can use the GPS to determine your geographical location.

What happens if you do not provide us certain information?

In case you do not provide us with certain information, it will not be possible for us to provide our services. For example, if you do not allow us to access your phone's photo gallery or camera, we will not be able to upload your photographs on the App.

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How will we use the information that we obtain from you?

- In accordance with the law, your personal information may be used by the Data Controller only for operating and improving the App. We shall utilize the information provided by you to monitor and analyse web traffic and to keep track of User behaviour for analysis to improve the App.
- You authorize us to disclose personal data upon the request of public authorities or in connection with improper use and possible legal action in Court or otherwise.
- For the purpose of maintenance and intended operation of the App, we may record your interaction with the App.
- We use your personal data to manage and run your account on the App and improve your experience on Drinkmates by understanding how you use the App.
- We may use your information to carry out actions for which we have obtained your prior consent.
- We may also ask you to provide information that is not stated in this policy, in accordance with law.
- We seek to protect your privacy at all times, and for this purpose, we shall take appropriate security measures to prevent the unauthorized access, disclosure, modification or destruction of your personal information. The information shall be processed by us using Information Technology enabled tools and modes.
- For processing of information, we may avail the services of any third party and you agree that we may do so for the purposes indicated in this policy. All such parties shall be bound contractually to protect your data in accordance with this Policy.
- You agree to provide accurate, current, and complete information about yourself on the App and to promptly update this information to maintain its accuracy.

For how long will the data be retained?

We shall preserve the information for the time necessary to provide the service requested by the user or for the purposes stated in this policy.

The data of the User shall be deleted upon deletion of the Account of the User on Drinkmates. However, your information may be retained for a few months following account deletion.

Can the Data Collector disclose the User's personal data at any time?

We may have to disclose your personal information to the following people in certain scenarios:

- We provide general demographic and interest information to Marketing and Advertising Teams for personalised ads, offers and services.
- In case we merge, amalgamate, dissolve, restructure or reorganise Drinkmates with any entity, your personal information will form a part of the assets transferred.
- Vendors and Service Providers who enable us to operate the App
- Subsidiaries and Affiliates of Drinkmates
- For the purposes of law enforcement
- Information shared with third parties with prior consent of the User

Does the User have any control over sharing of information?

You can control the amount of information that you share with us by changing the individual settings of your software and device as per your preference. You can also control who all can view the information shared by you on the App by changing the relevant account settings in the App. You can also change your device settings which involves permission to access device data. However, if you choose to do so, we might not be able to provide certain services to you.

In the end, we recommend that you think carefully before sharing sensitive information like your address, credit card details, etc. which may be open to misuse by others.

You also have the option of deleting your account. Information collection of all types can be stopped completely by uninstalling the App.

Review and Rectification of Data

We will take all reasonable steps to make sure that your Personal Data remains accurate, complete and up-to-date. If the Personal Data we hold about you is inaccurate or incomplete, you are entitled to have it rectified.

Any User who seeks access, or who seeks to correct or, amend inaccuracies in, or delete personal information stored or processed by us on behalf of a Subscriber/ Sub-Contractor should direct his/her query to the Subscriber/ Sub-Contractor (the data controller). Upon receipt of a

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request from one of our Subscribers/ Sub-Contractor for us to remove the data, we will respond to their request within thirty (30) days. We will retain personal information that we store and process on behalf of our Subscribers/ Sub-Contractors for as long as needed to provide the Services to our Subscribers/ Sub-Contractors. We will retain and use this personal information for archiving purposes as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

To request this information, please contact us at info@ignistec.com. Subscribers to our Services may update or change their Account Information by editing their profile or organization record or by contacting info@ignistec.com for more detailed instructions. To make a request to have personal information maintained by us returned to you or removed, please email info@ignistec.com. Requests to access, change, or remove your information will be handled within thirty (30) days.

Changes to this Policy

We reserve the right to make changes to this Policy from time to time, and any such changes shall be duly updated and posted on this page.

Disclaimer

We cannot assure you one hundred per cent security over your personal data. The very nature of internet is such that the data travels through a loose constellation of networks making it extremely difficult, if not impossible to regulate. It would not be practically possible to secure every computer connected to the Internet around the world, thus certain weak links are likely to be present in the chain of data exchange. Therefore, you agree and acknowledge that there are risks associated with using Internet-based identity services, including, but not limited to, the risk of failure of hardware, software, and Internet connections, Of malicious software introduction, and the risk that third parties may obtain unauthorized access to information stored in your account and on the block chain. You also acknowledge that Drinkmates shall not be liable or responsible for any loss or damage caused due to the risks of data loss, server failure, and unauthorized third party activities including viruses, phishing, or other means of attack.

YOU NOTE THAT DRINKMATES DOES NOT ASK FOR SENISITIVE INFORMATION LIKE CREDIT OR DEBIT CARD DETAILS, MEDICAL CONDITIONS AND REPORTS, INFORMATION ABOUT BIOMETRICS OR BANK ACCOUNT DETAILS. IT IS STRONGLY RECOMMENDED THAT YOU EXERCISE PRUDENCE WHILE SHARING INFORMATION ON THE APP.

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Questions and Complaints

In case of any queries, you can write to us at: info@ignistec.com and we will try to handle your request as soon as possible.

IMPORTANT TERMS AND LEGAL REFERENCES

Personally Identifiable Information (PII): It refers to the information that, when used alone or with other relevant data, can identify an individual. It can be both sensitive as well as non-sensitive. Sensitive personally identifiable information can include your full name, Social Security Number, driver's license, financial information, and medical records. Non-sensitive personally identifiable information is that which is easily accessible from public sources and can include your zip code, race, gender, and date of birth.

Data Controller: Unless otherwise specified, the term 'Data Controller' refers to the owner of this App. The Data Controller can decide the purposes for which the personal information shall be collected, the methods by which the information shall be processed and the measures that shall be undertaken for protection of information.

Privacy: Privacy refers to the capability to choose whether information is disclosed to others and determine how it is used.

User: The natural or legal person using this App to whom the Personal Information relates to.